



The Doctors Clinic physicians receive Guardian of Excellence Awards

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Five physician partners with The Doctors Clinic received 2013 Provider Service Excellence Awards at a June 4 ceremony at Kitsap Conference Center.

The recipients were John Banzer, MD; Mark Hainer, MD; Robin Houck, MD; Randy Moeller, MD; and Preston Rice, MD.

The awards, presented by Harrison Medical Center, are given to health care providers based on findings from Press Ganey, a national company that measures health care performance. Selection criteria was pulled from patient evaluations concerning performance in the areas of amount of time spent with the patient, communication and interaction, friendliness and courtesy, and skill and accuracy.

Dr. Moeller, a urologist, has received the award four years in a row. Cardiologists Banzer, Houck and Hainer each earned honors in more than one category, and all three were recipients last year.

“We are proud to work with a team of highly regarded, quality, service-oriented physicians. We believe that patients deserve only the best,” said Linda Brown, executive director of The Doctors Clinic, an independent, physician-owned, multi-specialty medical group with 10 locations throughout Kitsap County.

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